



Getting started with Multifactor Authentication

Multifactor Authentication (MFA) is an additional security step to verify your identity when you login to key University applications. This extra layer of security protects your user account from unauthorised access.

You need to enrol your smartphone using the Okta Verify app.

You will need:

- Internet access on a web browser
- A smartphone with data connection

To enrol now

Go to

<https://sso.unimelb.edu.au>

Or

Go to

unimelb.edu.au/cybersecurity

Then select the **Setup button** next to **Okta Verify** and follow guided steps.

Then select the **Enrolling for MFA** tab and follow enrolment video guides.

Need help with MFA? If you require further assistance, please contact the Service Centre (Staff) or Stop 1 (Students).

When will I need to verify my identity?

MFA may prompt you at different times to confirm it's really you logging in.



When logging in to a device you have not logged onto before.



When logging in to a browser you have not logged onto before.



Any time you login from a country that is different to the country of your last login.

Key things to consider:

Set up a backup factor



We recommend that you use Google Authenticator as a backup authentication factor.

Think ahead



To avoid delays when logging in to UoM applications, always keep your enrolled device handy in case you are prompted to verify your identity.

Travelling overseas



We recommend that you get set up with the Okta Verify app prior to your departure and always keep your enrolled device with you.

For information on cybersecurity, visit
[Unimelb.edu.au/cybersecurity](https://unimelb.edu.au/cybersecurity)

